

**WARRANTY INFORMATION FOR SEF-872, HEAVY DUTY PLOW TRUCKS:**

**1.0 WARRANTY:** Unless otherwise stated, all equipment shall be new and current model and shall carry full factory warranties. The contractor warrants all goods delivered to be free from defects in labor, material and manufacture and to be in compliance with bid specifications. All implied or expressed warranty provisions of the Uniform Commercial Code apply. All warranties shall be for and benefit the State.

**1.1 Standard Warranty Package:** Unless otherwise stipulated, the contractor will provide a one-year (12-month) warranty.

1.1.1 Full (100%) Parts and Labor Warranty Coverage of all components for the first 12-months (one-year), at the assigned location, from the date the unit is placed in service.

1.1.2 Corrosion Warranty: Twelve (12) year warranty for corrosion inside the cab leading to premature wear of the cab floor. The State is responsible to take every precaution to insure that the units are properly cleaned and chemicals removed during preventative maintenance.

1.1.3 Full (100%) Warranty Coverage includes all cost of labor, parts, freight, transportation, per diem, travel, lubricants, miscellaneous cost, etc., to place the unit in like-new condition.

1.1.4 Should the manufacturer's standard warranty exceed the minimum State warranty requirements, the manufacturer's warranty will run in conjunction with and enhance the State's warranty, then continue for the remainder of its term.

**1.2 Extended Warranty Package: (OPTIONAL ITEM)** If selected, in addition to the above described Standard Warranty Package, the contractor will provide an additional two-years (years 2 and 3) or 3,600 hours (total of) or 150,000 miles (total of), (whichever comes first) warranty.

1.2.1 Full (100%) Parts and Labor Warranty Coverage of:

1.2.1.1 Engine.

1.2.1.2 Emission system components, all, and not limited to sensors and catalytic converter.

1.2.1.3 Turbo(s).

1.2.1.4 Injectors.

1.2.1.5 Fuel Pump.

1.2.2 Full (100%) Warranty Coverage includes all cost of labor, parts, freight, transportation, per diem, travel, lubricants, miscellaneous cost, etc., to place the unit in like-new condition.

- 1.2.3 Should the manufacturer's standard warranty exceed the minimum State warranty requirements, the manufacturer's warranty will run in conjunction with and enhance the State's warranty, then continue for the remainder of its term.

**1.3 General Warranty Requirements for all Equipment:**

**1.3.1 Warranty Exceptions:**

- 1.3.1.1 For clarification, warranty does not apply to normal wear and tear or maintenance items, accident damages, misuse of equipment or failure to operate or maintain equipment as prescribed by vendor/manufacturer.

**1.3.2 Warranty on Attachments:** Same as Standard Warranty Package.

**1.3.3 In-Service Date:**

- 1.3.3.1 Warranty on vehicles not placed in service immediately upon receipt because of time lag to construct body components and/or installation of special equipment, or due to seasonal usage or other delay, shall be warranted from the date the vehicle is placed in service. The receiving agency shall notify the vendor/manufacture in writing of the actual "in service" date. Notification of the requirement for delayed warranty will be provided on delivery orders whenever possible.

**1.3.4 Authorized Warranty Dealer (Contractor) and Subcontractor:** the contractor must meet the following applicable requirements:

**1.3.4.1 Contractors must:**

- 1.3.4.1.1 possess a current Alaska Motor Vehicle Dealer License pursuant to AS 08.66.010 through AS 08.66.090, when offering motor vehicles, trailers or semi-trailers, and;
- 1.3.4.1.2 be a manufacturer(s) authorized warranty service dealer for each unit, and;
- 1.3.4.1.3 have the capability of providing warranty servicing and repair work within the State of Alaska, with authorized warranty repair facilities in Anchorage and Fairbanks at a minimum.
- 1.3.4.1.4 subcontractors (if any) approved by the State Equipment Fleet prior to award, who will provide the warranty servicing and repair work referenced in paragraph 1.3.4 above.

- 1.3.4.1.5 The use of a subcontractor does not exclude the provisions as noted in paragraphs 1.3.4.1.1 through 1.3.4.1.3 as requirements to the contractor.

**1.3.5 Warranty Claims:**

- 1.3.5.1 Warranty will be provided at the unit's assigned (in-service) location as shown on the PO. Because of the remote location of some equipment it is not always practical to deliver equipment to authorized warranty repair facilities. In these cases, the contractor may perform warranty work at the state's location or, the State of Alaska, at its discretion, reserves the right to perform the warranty work and be reimbursed by the vendor.
- 1.3.5.2 The State of Alaska has established a warranty procedure whereby the contractor is to be notified via letter, telex, fax, telegram, etc. that warranty work needs to be performed. If time is of the essence, a telephone call confirmed by one of the above written procedures may be utilized. The vendor must notify the state immediately that it will begin to perform the warranty work at the equipment location within 48 hours from receipt of written notification. The State may, at its discretion, proceed to make warranty repairs with its own work force in the case of emergency situation or to preclude excessive downtime (greater than 48 hours).
- 1.3.5.3 Failure to notify the State, that the contractor intends to begin to perform warranty work promptly under this paragraph, by the end of the business day following the states notification that work is required to be performed, is considered a contractual breach.

1.3.6 The vendor will be invoiced for required warranty work performed by the state. The shop rate to be charged for warranty work performed by the state will be **\$73.00** per hour. Labor hours to be charged will be in accordance with appropriate flat rate manuals. If flat rate manuals do not cover the labor operation, actual repair time will be used. Warranty work performed by state shop personnel at locations where no shop personnel are permanently stationed may be subject to travel expenses incurred involving those warranty repairs.

1.3.7 Factory Recall:

1.3.7.1 Nationwide factory recall or product update programs are the responsibility of the vendor and/or manufacturer. The State will attempt to bring affected equipment to an authorized repair facility. However, because of the remoteness of some equipment this is not always practicable or economical. In such cases, factory recall and modification work will be handled the same as warranty work. Factory recall notices sent to the state should, in addition to serial number, include model, year, and dealer from who purchased.